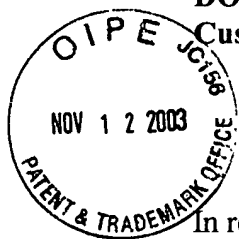


DOCKET NO. 13054STUS01U (NORT10-00092)
Customer No. 33000

PATENT

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VT
11/20/03



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : Paul M. Brennan
Serial No. : 09/735,791
Filed : December 14, 2000
For : SUPERVISED CALL REDIRECTION
Group No. : 2645
Examiner : C.H. Smith

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Technology Center 2600

MAIL STOP NON-FEE AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the Office Action having a mailing date of August 6, 2003, please amend the above-identified application as follows: